

Company Name Hershey Entertainment and Resorts

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Company Location/Address 27 W chocolate Ave

Position to be Advertised including Job Title Host(ess) Supervisor

Job Description

Job Description:

This position is responsible for anticipating and providing for the needs of guests visiting Houlihan's.

Job Functions:

Delegate seating according to Houlihan's standards and take reservations over the phone

Serve as a centralized figure for the restaurant, convey shift messages to managers and staff

Communicate reservation requests to servers

Call to confirm large parties for both AM and PM shifts as needed

Assist in training new hosts

Maintain organized desk and systems

Delegate tasks of the hostess staff including but not limited to: restocking items such as cleaning supplies, mints and business cards, complete or delegate bathroom checks every 15 minutes, delegate zones to "seaters"

Basic Qualifications:

Must be 18 years of age or older

Must have at least 6 months of guest service experience preferably in a restaurant environment

Additional Qualifications:

Supervisory experience is preferred

Must have a guest-oriented attitude and be able to inspire and engage in the overall guest experience

Working Conditions:

Schedule will include flexible hours including days, nights, weekends and holidays, 4-5 days per week.

Physical requirements include walking and standing most of the shift, stooping, bending and lifting up to 25 pounds

Proper footwear must be provided by the employee Hershey

Entertainment & Resorts is an Equal Opportunity Employer

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

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Type of Position (Check all the apply.)	Part-time
Position Available on	Nov 07, 2022
Additional Information (optional)	Please apply online at: https://careers.hersheyjobs.com/job/16978370/host-ess-supervisor-hershey-pa/

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